



BFBC Safety Net Group

The Bracknell Forest Crime & Disorder Reduction Partnership (CDRP) has been working closely together to address the issue of bogus callers. Bogus Callers are that group of people who make unwelcome calls at private houses to ask for work, to engage in door-to-door selling or in the worst cases, claim to be from an organisation or agency to which they do not belong.

Typically, bogus callers can represent themselves as being from the utility companies with the only purpose of trying to con people out of money or commit a distraction burglary. Always ask for identification before letting anyone enter your home and if you are unsure, call one of the numbers listed below to check whether somebody is due to be visiting your home:

Gas/Electricity Companies

NPower	0800 316 2604
Scottish Power	0800 027 5812
Powergen	0800 404 6272
British Gas	0845 955 5510
EDF	0800 096 2270
Transco	0800 111 999 (Gas Leaks)

Water Companies

Southern Water	0845 278 0845
Thames Water	0845 920 0800
South East Water/Mid Southern Water	0845 602 1724
Three Valleys Water	0845 782 3333

Local Authorities

Bracknell Forest Borough Council	01344 352000
Bracknell Out of Hours	01344 786515

If you have any concerns or questions about someone who is at your door, you can also telephone Crime Reduction at Bracknell Police Station on 01344 823482 or 0845 8 505 505.

Also, never disclose your 4-digit bank account pin (personal identification number) to anyone, either over the telephone or in person. If someone has been able to get hold of your bank card, they will be able to withdraw money from your account if they know the pin. No one should ever need your PIN; never give it to anyone.

Many people who are vulnerable are already known to service providers but if you know of somebody who you feel is particularly vulnerable and living on their own, please contact the Crime & Disorder Reduction Team on 01344-351786 who can help arrange a home risk assessment and/or smoke alarm.