

Bracknell Forest Borough Council

Comprehensive Performance Assessment (CPA) scorecard 2007

Scorecard updated on the 19 February 2008 following publication of the February 2008 corporate assessment report.

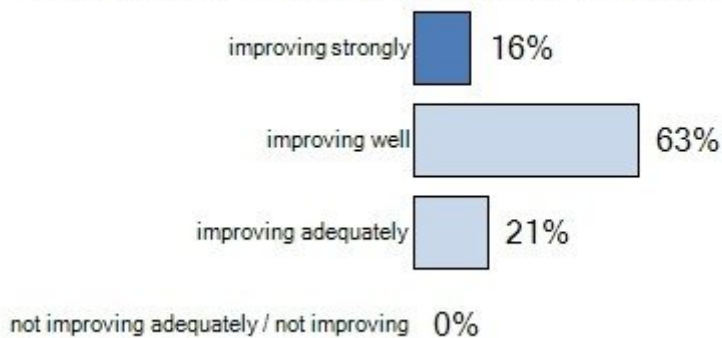
Overall performance for this Council

This is a council that is improving strongly and demonstrating a 4 star overall performance.



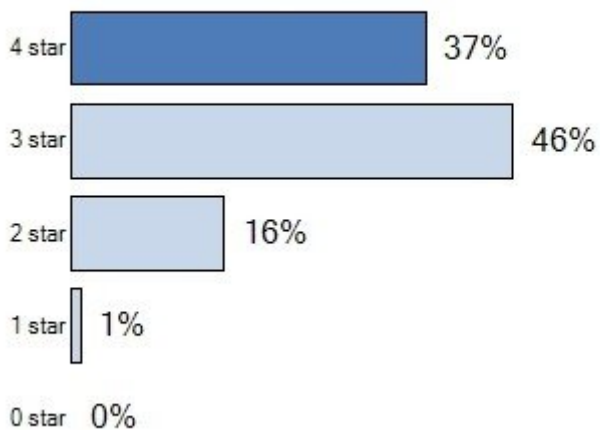
improving strongly

Direction of travel against other councils



4 star

Performance against other councils



We reached this overall rating by looking at:

- What progress Bracknell Forest Borough Council has made in the last year – direction of travel

- How Bracknell Forest Borough Council manages its finances and provides value for money – use of resources
- How Bracknell Forest Borough Council's main services perform – service performance
- How Bracknell Forest Borough Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

Direction of travel

The progress Bracknell Forest Borough Council has made in the last year

Direction of travel	2005	2006	2007
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving adequately	improving strongly

The following summary has been provided to support the 2007 direction of travel assessment:

Bracknell Forest Borough Council is improving strongly. The Council has significantly improved services in 2007, with many improving well and much faster than other councils. Adults' social care, housing management and benefits provision have all improved well. Education, and children's services generally, and environment services, especially recycling rates, continue to perform well and improve. The Council provides good community leadership, and works well with its partners. It has made good community improvements such as health, street scene and access to services, and is improving community safety. Overall customer satisfaction and value for money are good. The Council has challenging ambitions and priorities that reflect the community's needs. Clear and robust plans exist to deliver them with partners, and resources are allocated accordingly. The Council is progressing work to further understand the impact of recent demographic changes, to inform the continuous update of its plans. It has made very good progress in the past year with its plans to regenerate Bracknell town centre, and to improve waste recycling and housing standards. It has the capacity to deliver its plans, and uses performance management well to drive improvement.

Use of resources

How Bracknell Forest Borough Council manages its finances and provides value for money

Use of resources	2005	2006	2007
We have assessed how well the Council manages its finances and provides value for money.	3	3	3

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2007
Financial reporting	4
Financial management	3
Financial standing	3
Internal control	3
Value for money	3

Service performance

How Bracknell Forest Borough Council's main services perform

Service area	2005	2006	2007
Benefits - The Council's performance in providing housing and council tax benefit services. The assessment is made by the Benefit Fraud Inspectorate and is based primarily on achievement against the 2005 housing benefits/council tax benefits performance standards.	4	3	4
Children and young people - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection and Ofsted following a review of the Council's overall performance and key indicators.	3	3	3
Culture - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	3	2	2
Environment - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	2	3	3
Housing - The Council's performance in community housing and, where applicable, housing management services, as assessed by the Audit Commission.	1	2	4
Social care (adults) - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	2	2	3

Corporate assessment

How Bracknell Forest Borough Council is run

Corporate assessment	2007
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved?	4

Score used is from the 2004 corporate assessment.

The way we carried out corporate assessments changed from 2005 onwards. Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.

Please visit the Audit Commission website (www.audit-commission.gov.uk) for the full version of this scorecard.